NMCI Conference Q&A Matrix, Twentynine Palms

NMCI Is Here

Q. How realistic is it for the Marine Corps to roll out in a March or April timeframe?
A. It is a moving target. The target changed for the Marine Corps. There are questions written very poorly in the contract.

Q. Will there be enough computers for seats purchased.
A. EDS will provide computers; as long as an account has been purchased a seat will be available. Every seat has two accounts.

Q. Will the original computers stay in place once the new computers come in?
A. Yes this is a roll out process. The Marine Corps will be kiosksing, but not the machines on your desk. There will be one on your desk and a shared one.

Q. Are the Marine Corps taking consideration of recycling computers?
A. No this is EDS's problem.

Q. Once the switch over occurs who will repair stand-alone computers?
A. This is not our problem; MAC's are done by MEF.

CAC/PKI

Q. Does your key have to be in the keyboard all of the time, even after logging in?
A. Yes it does because this is your security.

Q. When you are Navy, Marine Corps, Army contractor or military personnel etc., and working on another military installation other than your own, can you use only your card?
A. If you are a GS Contractor you will have a different card to gain access to a base other than your own. If you are military, you can use your identification card on any base.

Q. Is there a requirement for a signature?
A. No there is not.

Q. At a certain date, do you need to update your existing card?
A. No.

Q. For OWA before cutover, can you use both cards?

A. After cutover you will not be able to do so.

Lessons Learned

Q. When an NMCI Printer breaks down is NMCI responsible for repairs?
A. No EDS owns this property.

Q. Who is going to show the Marine Corps how to map printers to the seats?
A. The QA team will have users sign on when a computer is installed if all is okay.
   If the printer is giving a user a problem, then QA should be addressed.

Q. When cutover occurs will Blackberry work in the new environment?
A. If not added to the contract before cutover it will not work.

NMCI Update

Q. What is the projected cutover date per MCCES?
A. The last division to cutover.

Q. What is process to have a computer repaired?
A. If it is a J TEG computer it belongs to EDS. They should be called.

Q. Are the Ready, Set, Go Guides valid guides?
A. They are valid and they are quite helpful and EDS is willing to assist with
   understanding them.

Q. What is the contractual response time for a blue seat?
A. It is 72 hours maximum once the call is made. Most repairs can be made
   remotely.

Q. Will the Tasso/ISE go away?
A. Continue to use them, they can provide valuable service during deployment.
    Formal training will be required Marine Corps wide.

Q. Will there be any deployable seat at Camp Wilson?
A. Enterprise Solution deployable MCTAF will enter solution.

Deployables

Q. Will printers be included in Deployables?
A. Clin 23 has to be ordered and it is in the process.

Q. What is going to become the requirement for Deployables?
A. Certification is now available.

Q. Who is the point of contact for MCTSSA training curriculum?
A. Major McKnight I MEF.

Q. What is sustainment training is required of twenty-eights?

A. We really don't know at this point how to keep people current and trained to do their jobs better. Major Bob Thien can answer this question. Will give as an action.